



EURO DISNEY CLUB

ACTIONNAIRES HISTORIQUES DE  
HISTORICAL SHAREHOLDERS OF  
DISNEYLAND® PARIS

## Salon Mickey – Internal Regulations

Applicable as of July 15<sup>th</sup>, 2020

### Phased reopening of Disneyland Paris starting July 15<sup>th</sup>, 2020

Disneyland Paris will begin its phased reopening on July 15<sup>th</sup>, 2020, starting with Disneyland Park, Walt Disney Studios Park, Disney's Newport Bay Club, Disney Village and Salon Mickey.

The phased reopening will introduce enhanced health and safety measures implemented for both Cast Members and guests. Theme park capacity will be limited to comply with governmental requirements, and Disneyland Paris will manage attendance through a new online theme park reservation system available since early July and subject to availability.

To provide guests with maximum flexibility, new booking conditions are now available. Find information about the reopening of Disneyland Paris on our website

<https://www.disneylandparis.com/en-gb>.

### Preamble

Euro Disney Associés S.A.S. offers members of the Euro Disney Club (hereafter “Members of the Club”) the opportunity to start their visit at Disneyland® Park and/or Walt Disney Studios® Park with light refreshments at Salon Mickey.

### The present internal regulations are an integral part of the General Conditions of the Euro Disney Club

(available on <http://disneylandparis-news.com/en/>) and ensure the proper operation of Salon Mickey. They apply to all Members of the Club and, if the case arises, to the persons who accompany them under the conditions defined hereunder

### Article 1 – Admission Conditions

To be allowed to enter Salon Mickey (hereafter the “Visit”), guests must prove to the Cast Member at the reception of Salon Mickey:

- they are Members of the Club by presenting their Euro Disney Club Card
- they hold entrance tickets to the parks, or an Annual Pass, valid on the day of the Visit, to Disneyland Park and/or Walt Disney Studios Park.

**Warning: To comply with physical distancing measures in line with the guidance of French government and health authorities, a limited number of guests will be welcomed each day. Guests in possession of a non-dated ticket or an Annual Pass can now register on the system <https://www.disneylandparis.com/en-gb/register-tickets/> to obtain a reservation for park entry, and as such Salon Mickey, prior to their arrival on site (subject to availability).**

Members of the Euro Disney Club may be accompanied by a person of their choice (hereafter the “Guests”) and **up to three (3) Guests maximum per Visit** (including children).

**Each Guest must also justify his/her entrance to the Parks with tickets or an Annual Pass as well as entry reservation** (see conditions above), valid for the same day of the Visit at Disneyland Park and/or Walt Disney Studios Park.

Numéro gratuit\* - free line\*: 00800 64 74 56 30 | Tel. - phone: +33 (0)1 64 74 56 30 | E-Mail: [DLP.EuroDisneyClub@disney.com](mailto:DLP.EuroDisneyClub@disney.com)

\* A PARTIR DES POSTES FIXES ET OPERATEURS NATIONAUX DEPUIS LA FRANCE, LE ROYAUME UNI, L'ALLEMAGNE, LA BELGIQUE, LES PAYS-BAS, L'ESPAGNE ET L'ITALIE UNIQUEMENT  
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In any case, the Guests will only be allowed to enter Salon Mickey as long as one or more Members of the Club accompanies them.

Visits to Salon Mickey by Members of the Club, whether accompanied or not by Guests, are limited to **four (4) Visits per month**, it being understood that one unique visit is authorized per day during opening hours as defined in Article 2 of the Internal Regulations.

**Additionally, to provide a large number of Members of the Club with the opportunity to enter Salon Mickey, visits will be limited to 30 minutes.**

Guests ages eleven and older will be required to wear a face covering, except when eating or drinking.

### Article 2 – Opening hours or closure of Salon Mickey

Salon Mickey is open all year, from 9:00 a.m. to noon, and is subject to a **fixed occupancy**.

Euro Disney Associés S.A.S. has the right to close Salon Mickey temporarily or indefinitely for any reason, at any time and without prior notice.

### Article 3 – Hosting Capacity

The hosting capacity of Salon Mickey is limited to comply with physical distancing measures in line with the guidance of French government and health authorities. Consequently, Members of the Club and, if the case arises, their Guests, may not be permitted to enter Salon Mickey.

### Article 4 – Light refreshment

Snack options will be available to Members of the Club and, if the case arises, to their Guests, **within the limits of available stock**. They may either be eaten in Salon Mickey or taken away.

### Article 5 – Respect of the property and of people

(i) For the comfort and safety of all, strollers must be left at the reception of Salon Mickey.

(ii) Members of the Club and, if the case arises, their Guests, should make their best efforts to keep Salon Mickey in the state in which they found it when they entered. **Members of the Club and, if the case arises, their Guests, are requested to refrain from any acts that could affect the cleanliness and safety of the property or result in mistreatment toward the Cast Members.** It is, in particular, strictly forbidden to throw any papers, trash or other waste on the floor or on the furniture. Any damage caused to the furniture or the property will be the individual's sole responsibility.

(iii) Under no circumstances, should Members of the Club and, if the case arises, their Guests, behave in any way that could disturb or disrupt the Visit of other Members of the Club, or if the case arises, their Guests.

(iv) Children that accompany Members of the Club and, if the case arises, their Guests, must remain under the supervision of their parents.

(v) It is recommended to the Members of the Club and, if the case arises, their Guests, to take the necessary precautions regarding the supervision of their bags, clothes or other personal effects.

### Article 6 – Direct access to Disneyland® Park

Members of the Club and, if the case arises, their Guests, may access Disneyland Park through Salon Mickey only once their entrance tickets or Annual Passport have been **duly validated**.

### Article 7 – Posting

The present internal regulations are displayed at the reception of Salon Mickey, and are available on the Corporate website: [disneylandparis-news.com/en/euro-disney-club/](https://disneylandparis-news.com/en/euro-disney-club/)

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### Article 8 – Failure to comply with internal regulations of Salon Mickey and Disneyland Paris site rules <sup>(1)</sup>

In case of violation of the internal regulations of Salon Mickey and/ or Disneyland Paris site rules, the Cast Member in charge of the reception of Salon Mickey will remind Members of the Club and, if the case arises, their Guests, of their obligation to comply with these regulations. The Cast Member may, depending on the situation, refuse their entrance to Salon Mickey, instruct them, orally, to immediately cease their misbehavior or their disruption, and if deemed necessary will call the Security Department of Disneyland® Paris.

In case of serious and /or repeated breach of the internal regulations, the Cast Member in charge of the reception will also inform the Euro Disney Club team and the responsible party will face sanctions that can include final exclusion from the Euro Disney Club, without notice.

*(1) You can find the Disneyland Paris site's rules of procedure on the website: [www.disneylandparis.com](http://www.disneylandparis.com)*

### Article 9 – Modifications

Euro Disney Associés S.A.S. may modify the provisions of these internal regulations without any prior notice.

If on occasion, exceptions are made to these internal regulations, it must in no case whatsoever be considered as a change of any sort of the present internal regulations.

### Article 10 – Contact

For any questions or information on these internal regulations, please contact the Club:

- By phone: **00 800 64 74 56 30\*** or **+33 (0)1 64 74 56 30\*\***, from Monday to Friday, from 9:00 a.m. to 5:00 p.m. (except French bank holidays)
- By email to **DLP.EuroDisneyClub@disney.com**
- By post to Euro Disney Club, Euro Disney Associés S.A.S., 77700 Chessy, France

(\*) Toll free number from France, United-Kingdom, Germany, Belgium, Netherlands, Spain and Italy from a landline, national operators only. (\*\*) International calling rates

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