



EURO DISNEY CLUB

ACTIONNAIRES HISTORIQUES DE  
HISTORICAL SHAREHOLDERS OF  
DISNEYLAND® PARIS

## General Terms and Conditions of the Euro Disney Club

The Euro Disney Club (the “Club”) brings together former shareholders of Euro Disney S.C.A. who meet the following cumulative conditions:

- A former shareholder in Euro Disney S.C.A.,
- A former member of the Euro Disney S.C.A. Shareholders Club,
- A former holder of a Euro Disney S.C.A. Shareholders Club Card active in 2017 and beyond (the “Member(s)”).

Any person who does not meet the above conditions thus cannot join or renew their membership (i.e. people holding a card that expired before 2017).

Only Euro Disney Club Cards, valid until 31 December 2027, give access to the services and benefits associated with the Club. The mere fact of being a Member of the Euro Disney Club implies the unconditional acceptance of these General Terms and Conditions and the Salon Mickey rules of procedure, which form an integral part thereof (these rules of procedure are available directly at Salon Mickey and on the corporate website: [disneylandparis-news.com](http://disneylandparis-news.com)).

### **Services and Benefits**

Under certain conditions, the Euro Disney Club Card gives access to a range of services and benefits, including discounts at Disneyland Paris.

These services and benefits are reserved for Club Members and their guests if applicable under the conditions defined below, upon presentation of their Euro Disney Club Card on site (it being specified that for benefits requiring prior booking, Club membership must also be stated at the time of booking), under the conditions defined by the Euro Disney Club and detailed below.

The benefits associated with the Euro Disney Club Card cannot be combined with any other offers or discounts, and may be altered without notice.

The Euro Disney Club Card is non-transferable and strictly reserved for its Members. Identity checks may be carried out to verify that its use is in compliance with the rules.

The Club must be informed of any change of contact details as soon as possible.

The Euro Disney Club Card is non-transferable, non-exchangeable and non-assignable. It does not give access to the Disney® Parks, nor free access to the Disney Car Park, nor access to the Disney Hotel car parks.

In the event that the Euro Disney Club Card is lost or stolen, please inform the Club as soon as possible by letter or e-mail to obtain a new card, it being specified that its issuance is subject to issue and dispatch processing times.

To benefit from the services and benefits reserved for Club Members, **the Euro Disney Club Card must be presented on site** (it being specified that for benefits requiring prior booking, Club membership must also be stated at the time of booking).

### **Loss of Euro Disney Club membership**

Any fraudulent or illegal use of the Euro Disney Club Card, non-compliance with the Salon Mickey rules of procedure<sup>(1)</sup> as well as non-compliance with the Disneyland Paris site’s rules of procedure<sup>(2)</sup> may result in permanent exclusion from the Club, without notice.

<sup>(1)</sup> the Salon Mickey regulations and these General Terms and Conditions are available at [disneylandparis-news.com](http://disneylandparis-news.com)

<sup>(2)</sup> the Disneyland Paris site rules of procedure are available on the [disneylandparis.com](http://disneylandparis.com) website



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### **Modifications**

Euro Disney Associés S.A.S. reserves the right to amend these General Terms and Conditions and/or the features of Euro Disney Club without notice, including the different types and levels of benefits reserved for Club Members.

### **Personal data**

Your data has been collected and is used by Euro Disney Associés S.A.S., on the basis of the contract, for the purpose of identifying and managing the registration of Euro Disney Club members and the benefits granted to them. These personal data will be stored for the entire duration of the Euro Disney Club (i.e. until 31/12/2027) plus any applicable limitation period.

Your personal data may be communicated internally to any departments involved in the processing mentioned above. You have the right to request the access, rectification or erasure of your personal data by writing to **DLP.EuroDisneyClub@disney.com**. You also have the right to lodge a complaint with the French Data Protection Authority (CNIL).

In addition, you have the right to object to the processing of your personal data by writing to the above email address. You can contact the Data Protection Officer by email at [dataprotection@disney.co.uk](mailto:dataprotection@disney.co.uk).

### **Contacting the Euro Disney Club**

For any questions or information about these General Terms and Conditions, please contact the Euro Disney Club:

- by telephone on **00 800 64 74 56 30\*** or **+ 33 (0)1 64 74 56 30\*\*** Monday to Friday, from 9 a.m. to 5 p.m.
- by e-mail at the new e-mail address: [DLP.EuroDisneyClub@disney.com](mailto:DLP.EuroDisneyClub@disney.com)
- by post to Euro Disney Associés S.A.S., Euro Disney Club, 1 rue de la Galmy, 77700 Chessy, France

(\*) Toll-free number from landlines from France, the United Kingdom, Germany, Belgium, the Netherlands, Spain and Italy, national operators only. (\*\*) Non-premium rate number

### **Services**

Euro Disney Club Members can access the following exclusive services at Disneyland® Paris:

- A dedicated information and reservation line at the Disney Central Reservations Office: **+33 (0)1 60 30 60 72** (non-premium rate number)
- Special access to Salon Mickey, under the conditions as set forth in the Internal Regulations of the latter. Salon Mickey is open every day from 9 a.m. to noon and is located at the entrance of Disneyland® Park. The Internal Regulations of Salon Mickey is available at Salon Mickey and on our corporate website: [disneylandparis-news.com](http://disneylandparis-news.com).

### **Benefits**

To take advantage of any benefits, the Euro Disney Club Card **must be presented on site by the Club Member** at the time of payment. For hotel reservations, reservations for guided tours and the “Buffalo Bill’s Wild West Show with Mickey and Friends!” dinner show, Club membership must be stated when making a phone booking, and the Euro Disney Club Card must be shown by the Club Member on arrival. Euro Disney Club offers and benefits cannot be combined with other promotional or special offers, including any offer or discount related to the possession of an Annual Pass.



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Benefits		Application conditions	Information / reservations
<b>Disney Parks® Tickets</b>			
<b>1-Day/1-Park Tickets and 2-Parks tickets (1, 2 &amp; 3 days)</b>	-15%	<b>Applicable only at the entrance points to the Disney Parks.</b> Excluding special events and evenings. Purchases limited to 5 tickets per Euro Disney Club Card per day. Not applicable to 4-Day / 2-Parks Tickets.	For information, call the Central Reservation Office at: <b>+33 (0) 1 60 30 60 72</b>
<b>Annual Passes</b>	-15%	<b>Applicable on site at the Disneyland Park Annual Pass Office and at Walt Disney Studios Park ticket windows 10, 11 and 12.</b> Provisional Annual Passes can be ordered by telephone (for conditions, check with the booking agent). Discount for Euro Disney Club members and a maximum of 4 other persons of their choice; i.e. the purchase of 5 Annual Passes per Euro Disney Club Card, per year. Cannot be combined with other special offers, in particular the Large Family Annual Pass and renewal offers.	For information, see <a href="http://disneylandparis.com">disneylandparis.com</a> or call the Central Reservation Office at: <b>+33 (0) 1 60 30 60 72</b>
<b>Disney Hotels®: Disneyland® Hotel, Disney's Hotel New York® - The Art of Marvel, Disney's Newport Bay Club®, Disney's Sequoia Lodge®, Disney's Hotel Cheyenne®, Disney's Hotel Santa Fe® and Disney Nature Resort: Disney's Davy Crockett Ranch</b>			
<b>Package deals</b> (accommodation and tickets for Disney Parks)	-10%	<b>Offer limited to 2 rooms/bungalows per stay.</b> Applicable to all room types, except Suites, Castle Club rooms, and Family Rooms at the Santa Fe Hotel. Cannot be combined with other current offers. Subject to availability. Payment must be made in advance and in accordance with the General Terms and Conditions of Sale applicable on the date the booking is made. A minimum of two consecutive nights for 24 and 31 December. Excluding transportation and options. You will be asked for your card number at the time of booking and the card must be presented upon arrival at the hotel.	For information and reservations only, call the Central Reservation Office at: <b>+33 (0) 1 60 30 60 72</b>
<b>Overnight stays only</b> (accommodation only)	-25%	Special prices valid for overnight stays. The availability of this benefit and the price offered for the same room vary according to the rooms available at the time of booking.	
<b>Restaurants</b>			
<b>Disney restaurants with table service or buffet</b>	-15%	Discount for the Euro Disney Club Member and up to 5 other people of their choice per Euro Disney Club Card. Not including alcoholic beverages. Offer applicable only in <b>Disney restaurants with table service or buffet at Disney Parks and Hotels, Disney Village</b> (only Annette's Diner, La Grange at Billy Bob's Country Western Saloon, Café Mickey and The Steak House) <b>and Golf Disneyland.</b> Not applicable in bars, or with meal voucher payments (Breakfast, Half-Board and Full-Board packages), or themed meals such as New Year's Eve, Christmas, New Year's Day, and show dinners.	For reservations and information contact the Restaurants Reservations Service: <b>+33 (0) 1 60 30 40 50</b>
<b>Earl of Sandwich®</b> at Disney Village	-10%	Discount for the Euro Disney Club Member and up to 5 other people of their choice per Euro Disney Club Card per day. Excluding special events (including special or private evenings).	For information, see <a href="http://earlsofsandwich.fr">earlsofsandwich.fr</a>
<b>Stores</b>			
<b>Disney stores on the Disneyland® Paris site</b> (only in Marne-la-Vallée)	-15%	Discount applied on site reserved exclusively for Euro Disney Club Members (not applicable to online purchases). Offer not valid for certain items indicated in the store and limited to 10% on certain items such as collectibles and limited editions. Offer not applicable in the Lego, the Rainforest Café and the Planet Hollywood stores, as well as in the kiosks.	For information, see <a href="http://www.shopdisney.fr">www.shopdisney.fr</a>
<b>Disney® Stores Europe</b>	-10%	Discount for Euro Disney Club Members only and applicable in all European Disney Stores, except in the store located in Galeries Lafayette in Paris and on certain items indicated in the individual stores.	

Toll-free number\*: 00800 64 74 56 30 | Phone: +33 (0)1 64 74 56 30 | E-mail: [DLP.EuroDisneyClub@disney.com](mailto:DLP.EuroDisneyClub@disney.com)

\* FROM LANDLINES FROM FRANCE, THE UNITED KINGDOM, GERMANY, BELGIUM, THE NETHERLANDS, SPAIN AND ITALY, NATIONAL OPERATORS ONLY



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Benefits		Application conditions	Information / reservations
<b>Stores (continued)</b>			
La Vallée Village	VIP card	Receive a VIP card entitling you to an additional 10% discount in 6 stores of your choice (see conditions on site) upon presentation of your Euro Disney Club Card to the La Vallée Village Reception Area staff.	La Vallée Village: +33 (0)1 60 42 35 01 or <a href="http://www.lavallee-village.com">www.lavallee-village.com</a>
<b>Other benefits</b>			
Dinner show: “Buffalo Bill’s Wild West Show” with Mickey and Friends!	-20%	Discount on the current public rate for category 2 seats. There are additional charges for category 1 tickets. Offer valid for the purchase of up to 5 tickets per Euro Disney Club Card per day. Free for children under 3 (seat not guaranteed). Closed on Wednesdays and Thursdays (with exceptions). <b>Purchase on site</b> at the Buffalo Bill Wild West Show ticket window (Disney Village) or <b>by telephone</b> by credit card only. Subject to availability. You will be asked for your Euro Disney Club card number at the time of booking, and the card must be presented on the day of the show. Offer not valid for Christmas and New Year's Eve. Please note: as this show involves animals and parades that raise dust, it is not recommended for people suffering from asthma or respiratory problems.	For information about the Wild West Show call <b>+33 (0)1 60 45 71 00</b> or email <a href="mailto:dlp.wws@disney.com">dlp.wws@disney.com</a>
Disneyland Paris Guided Tours	-25%	Benefit reserved exclusively for Euro Disney Club members. Tours are by reservation only. Prices are per tour and do not include tickets to the Park(s). To take part in the guided tour, you must have an entry ticket to the Park or an Annual Pass, which is valid on the day of the visit. Number of spaces limited to a maximum of 10 people per tour (including children under 3) and subject to availability. Tours are conducted in French or in English. They may be cancelled or amended without notice. Free for children under 3 accompanied by a paying adult.	For reservations, call the Central Reservation Office up to 14 days before the tour at: <b>+ 33 (0) 1 60 30 60 72.</b> Bookings later than 14 days in advance can only be made on site at City Hall.
Guided tour of the Tower of Terror* * Inspired by The Twilight Zone®, a brand owned by CBS, Inc. All Rights Reserved.	-25%	Benefit reserved exclusively for Euro Disney Club Members. Tours are by reservation only. Prices are per tour and do not include tickets to the Park. To take part in the guided tour, you must have an entry ticket to the Park or an Annual Pass, which is valid on the day of the visit. Offered every Wednesday and Saturday at 9:10 a.m. limited to 10 people per tour (including children under 3) and subject to availability. These guided tours are in French only. Free for children under 3 accompanied by a paying adult. At the end of the guided tour, participants will have the chance to ride the attraction. Please note that this attraction has restrictions on size and physical conditions, as indicated at the entrance. Children who cannot ride this attraction must remain under the full supervision of an adult.	For reservations, call the Central Reservation Office up to 14 days before the tour at: <b>+33 (0) 1 60 30 60 72</b> Bookings later than 14 days in advance can only be made on site with City Hall.
Celestia Spa at Disneyland Hotel	-10%	Valid for treatments and product purchases (aside from exceptions listed on site). Offer valid for Euro Disney Club Members only. Spa treatments do not give access to Disneyland hotel facilities (swimming pool, hot tub, sauna, hammam and fitness room).	Celestia Spa: <b>+ +33 (0) 1 60 45 66 05</b> For information see <a href="http://www.deepnature.fr/fr/spa-s-deep-nature">www.deepnature.fr/fr/spa-s-deep-nature</a>
Golf Disneyland	-15%	Discount on green fees reserved exclusively for Euro Disney Club Members.	Golf Disneyland: <b>+33 (1) 60 45 68 90</b>
PanoraMagique at Disney Village	-10%	Benefit reserved for Euro Disney Club Members accompanied by up to 5 other people of their choice. Please check the balloon access conditions with PanoraMagique (restrictions relating to age, health or weather conditions).	PanoraMagique: <b>+33 (1) 60 45 70 52</b> or <a href="http://panoramic.placeminute.com">panoramic.placeminute.com</a>

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